



Welcome to Positive Pooches LLC!

We are happy to have you as a client. The following is a copy of our daycare and boarding regulations, for you to keep, in order to assist us in providing quality daycare services for you and your dog(s).

If you have any questions, more information is available on our website:
www.positivepooches.com or give us a call at 253-804-9400.

Daycare Rules and Regulations

All dogs must pass an evaluation prior to attending Positive Pooches LLC (PPooches). Evaluations are scheduled in advance Monday-Friday. They are designed to verify that your dog will be safe and happy while in the care of PPooches. Passing the evaluation permits you to make your first daycare or boarding reservation.

All dogs must display health and temperament characteristics that are conducive to a fun, and safe daycare environment. Dogs may be dismissed at the discretion of the PPooches staff. Dogs must be deemed dog and people friendly in order to attend daycare.

All dogs must have a current daycare application and vaccination records on file. All dogs must be up-to-date on vaccinations. Owners must submit printed (not handwritten) proof from the vet that dogs have received the required vaccinations or antibody titering within the specified time period recommended by a veterinarian. PPooches requires proof of Rabies every 1-3 years and DHLPP vaccines or titers every 1-3 years, depending on veterinarian recommendation and the age of the dog. Bordetella boosters are highly recommended every year.

Any dog with a communicable disease in the past month will require veterinarian documentation of good health before it is admitted. If your dog is not feeling well (coughing, diarrhea, injury, etc.) please do not bring your dog to daycare. Dogs that become sick or injured while at daycare (coughing, diarrhea, injury, etc.) will be sent home. In the event that a dog requires emergency veterinary care it will be handled as deemed best by PPooches staff. You are to assume full financial responsibility for any expenses involved, including transportation and veterinary care.

All dogs must be spayed or neutered unless they are younger than 6 months of age. Dogs older than 6 months may continue with permission from PPooches.

All dogs must wear a Play-Safe or quick-release collar with identification. For the safety of all dogs attending PPooches, no choke chains, prong collars, martingales, or standard buckle collars are allowed on the daycare floor.

Many leashes look the same. Add identification to your leash to prevent mixing up leashes at pick up. PPooches is not responsible for leashes being grabbed by another client. Bring your dog on a flat leather or nylon leash. Retractable leashes are not recommended – if you must use one, you must lock the leash before handing it to an attendant.

Boarding Rules and Regulations

In addition to the rules and regulations of daycare, boarding dogs also must be able to stay away from their owners overnight in an appropriately sized crate or suite. Although staff lives on site, all dog families are separated overnight. Dogs who will be boarding must pass an evaluation and attend at least one day of daycare prior to making any boarding reservations. Dogs must have attended PPooches' daycare or boarding, within the last 6 months, in order to make a boarding reservation.

Reservations for boarding need to be made at least 48 hours in advance. Last minute boarding allowances are at the discretion of the owner or manager.

On the day of pick up, daycare is included until 12PM. Your dog is welcome to stay after 12PM for a half day of daycare charge per dog.

Please provide enough dog food for the length of the stay, plus 2 meals. You may bring bedding, toys, and treats. Changing food suddenly can create an upset stomach (vomiting and diarrhea). If you would prefer PPooches to provide the food, arrangements can be made for \$2 per meal.

Cancellation Policy

Reservations are required for each daycare or boarding visit. Drop offs without a reservation will not be taken. PPooches reserves the right to turn away dogs if we are full that day. Preference will be given to daycare customers who have a recurring reservation.

For dogs coming to daycare, please call at least 24 hours in advance to cancel in order to allow other dogs to be able to come and play. If you do not call to cancel 3 times, you will be charged for that day of daycare, and your recurring reservation will be removed.

For dogs coming for boarding, deposits are required to make your reservation. A 50% deposit will hold the reservation, refundable if you cancel at least 48 hours (72 hours during holidays) prior to your scheduled drop off date. If you do not, you will lose your deposit.

Drop off and Pick Up Policy

PPooches is open Monday-Friday 6AM-6:30PM. We are open Saturday-Sunday 7AM-12PM and 4PM-6PM. Naptime is from 12PM-2:30PM daily. PPooches is closed Saturday and Sunday during naptime.

Drop off hours are between 6AM-10AM M-F and 7AM-10AM Sat-Sun. You may pick up your dog anytime before 6:30PM Monday-Friday, and before 12PM, or between 4-6PM Saturday-Sunday. PPooches is closed from 12-4pm Saturday and Sunday: No pickups are allowed at that time.

Dogs must be picked up before staff goes off duty at 6:30PM (6PM Saturday-Sunday), unless special arrangements are made. Owners will be charged \$1.00 per minute if they are late picking up their dog. After 30 minutes, staff will assume your dog is boarding, charge the boarding rate in addition to the late fees, and tuck them in for the night. Dogs can be picked up the next day at 6AM (7AM Saturday-Sunday).

Please wait on the rug by the viewer windows in our lobby. Our interior door is always locked and we will come to you. Please DO NOT knock on the door, or talk through the window – this upsets the dogs in daycare. We will see you and come out to you.

Payments can be made by check, cash, or credit card. Payments for Evaluation and Boarding are due at drop off, while all other payments are due at pick up. PPooches is not responsible for lost payments if given at drop off.



Positive Pooches LLC

253-804-9400

www.positivepooches.com

Membership Application

Owner Information

Name _____

Address _____

City, State, Zip _____

Home Phone _____ Work Phone _____

Cell Phone _____ Email _____

Other People Authorized to Pick Up Dog

Emergency Contact _____ Phone _____

Emergency Contact _____ Phone _____

Pet Information

Name _____ Nicknames _____ Birthdate _____

Breed _____ Sex F ___ M ___ Spayed/Neutered _____

Veterinarian Information

Clinic _____ Phone _____

Address _____

Immunizations

- ✓ Distemper/Parvo Combination (DHLPP or similar)
- ✓ Rabies
- ✓ Bordetella

PLEASE ATTACH CURRENT IMMUNIZATION RECORDS FROM YOUR VETERINARIAN

Dog Personality

How long have you owned your dog? _____

Where did you get your dog? _____

At home, does your dog interact with: other dogs _____ cats _____ other pets _____

Does your dog live with: other dogs _____ cats _____ other pets _____

Has your dog attended daycare somewhere else? _____ Dog parks? _____
Which ones?

Does your dog have formal obedience training? _____

Where did you take training? _____

What cues does your dog know?

Is your dog housebroken? _____ What cue do you use to ask your dog to relieve him/herself? _____

Has your dog ever bitten anyone (dog or human)? _____

If yes, what were the circumstances?

Has your dog ever dug under, climbed or jumped a fence? _____

If yes, what were the circumstances?

Does your dog have any areas on the body that he/she doesn't like petted? _____

If yes, please explain:

Are there any breeds of dogs that your dog fears or dislikes? _____

If yes, please explain:

Are there any types of people that your dog fears or dislikes? _____

If yes, please explain:

Is there anything your dog is particularly afraid of? _____

If yes, please explain:

Will your dog let you take his/her food away while eating? _____

Has your dog shared toys/food with other dogs? _____

Have you used baby gates, crate or other means of confinement? _____
How does your dog react to them (loves his crate, fine, whines, hates it, etc)?

Where does your dog stay when you are not at home? _____

What do you think your dog does while you are away? _____

Is there anything else we should know about your dog?

Medical

Any Current or Ongoing Medical Conditions? _____ If yes, please explain:

Medications? _____

Will we need to give medication? _____

Current Type of Flea Prevention _____

Allergies or Food Sensitivities _____

May we feed your dog treats? _____

Other:

How did you hear about us? _____

Is it OK for us to take photos of your dog that might be posted on our website,
Facebook, or in advertising? _____

POSITIVE POOCHES LLC DAYCARE AND BOARDING AGREEMENT

Please initial each paragraph:

_____ I understand that I am responsible for any harm or damage caused by my dog(s) while my dog(s) is/are attending daycare. I further understand that in welcoming my dog(s), Positive Pooches LLC has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression towards any person or other dog.

_____ I understand that Positive Pooches LLC and its staff will not be liable for any injury, illness, or problems that develop, provided reasonable care and precautions are followed, and I hereby release and agree to indemnify and hold them harmless from any liability arising from my dog(s) participation at daycare. I further understand and agree that any problem that develops with my dog(s) will be treated as deemed best by the staff of Positive Pooches LLC, including taking my dog to the nearest veterinary office, and I assume full financial responsibility for all expenses involved. Should I, or my emergency contacts, be unreachable by phone or email, I give permission to Positive Pooches LLC to allow medical charges and will accept charges on my behalf for medical care while in the care of Positive Pooches LLC. I also understand that I am responsible for any veterinary charges incurred, including transportation to and from the veterinary office.

_____ I understand that there are risks involved in off leash group dog play. I hereby release and agree to indemnify and hold them harmless from any liability arising from my dog(s) participation at daycare. Injury and illness similar to human daycare can occur through no fault of Positive Pooches LLC and their care. I further understand that accidents, injuries, illness, and loss are possible, even with great care taken in monitoring interactions, vaccines, health, and safety. Positive Pooches LLC is not liable for vaccine failure.

_____ Positive Pooches LLC follows the principals of Positive Reinforcement – Least Invasive, Minimally Adversive. In following with this principal, I understand that Positive Pooches LLC might utilize items such as Haltis, Thundershirts, Belly Bands, or Time Outs to assist in modifying my dog's behavior in order for my dog's continued attendance with Positive Pooches LLC.

_____ I understand that rules may change at the discretion of Positive Pooches LLC. Positive Pooches LLC will do its best to inform clients of any policy changes.

_____ I certify that I have received a copy of the rules and regulations. I have read and understand the rules and regulations and accept all the terms and conditions set forth by Positive Pooches LLC.

Signature of Owner

Date